expel®

A transparent look into our security and privacy compliance program

We practice what we preach… you can rest assured that we're here to help protect your data and meet your compliance requirements.

Expel is a Managed Detection and Response (MDR) Provider whose mission is to make great security as accessible as the internet. Our approach to privacy is no different.

Compliance = things you need to do to keep your data and tech secure + someone verifying you've done those things

We understand how to break through compliance complexity by building enterprise-grade security into every aspect of our service and delivering our products and services while keeping security and privacy top of mind. Expel proactively undergoes various audits and assessments on an annual basis to ensure we're consistently executing internal controls that are in line with industry best practices.

Our certifications

Expel annual independent assessments

- NIST Cybersecurity Framework
- NIST Privacy Framework
- NIST SP 800-171
- Cybersecurity Maturity Model Certification (CMMC)
- GDPR and Privacy Compliance
- SOC 2 Type 2
- ISO 27001:2013
- ISO 27701:2019 (processor)

Expel's security and privacy compliance program

Expel's mission is to deliver a security program that's based on proactive security while also removing complexity. Security doesn't have to be a difficult concept, and we take a risk-based approach to managing every aspect of our corporate and Expel Workbench™ infrastructures. Security Compliance should not be seen as a "checking the box" exercise. We have a third-party risk management program that ensures we assess and evaluate every third party that impacts our services to you. Gaining and maintaining your trust remains our top priority.

We continuously improve our security program by conducting independent third-party assessments and earning certifications adhering to the most broadly recognized security frameworks and standards. Expel is an MDR that can offer you solutions to help address your compliance requirements, and employ rigorous methodologies that keep your data secure.

Expel security architecture

As a security company, we can't just focus on "industry best practices," — we have to go above and beyond to ensure we're providing world-class security for our employees, products, customers and their data.

We put ourselves in our customer's shoes by using our own product, the Expel Workbench™, to integrate, monitor and manage alerts from our IT and Infrastructure tools.

But we don't stop there.

We also implement a multilayered security approach using security controls across our business to ensure data protection at rest, strict access control to data, secure and encrypted network communications, along with the latest in threat detection and response. This let's us provide a clear picture to our world-class security operations center (SOC). We prioritize our governance, risk management and compliance practices.We're constantly adjusting our security focus on the things that matter. And we consistently review, update and take actions against the items found in NIST Cyber Security Framework to challenge ourselves to achieve the highest possible standards.

Security isn't a word, or department at Expel, it's our mission.

Expel privacy program

When it comes to privacy and data protection, Expel means business. We're an MDR that believes that privacy is a fundamental human right and without security, it can't exist. We believe that no one solution mitigates all privacy risk, and there's no one-size-fits-all strategy. We don't believe in shortcuts. Every staff member at Expel contributes to the success of the privacy and data protection program. We keep things simple and this means drawing best practices from the world's most comprehensive privacy and data protection frameworks — like using the European Union (EU) General Data Protection Regulation (GDPR) as our benchmark — when seeking to build out organizational processes around privacy and security.

Our guiding values for privacy and data protection

Our Guiding Values for Privacy and Data Protection help us guide privacy decisions throughout Expel so that security and privacy is to be readily available, accessible and easy to fulfill. We've adopted guiding values for how we approach privacy and data protection:

1. **Informed choice through transparency:** We respect individuals' privacy by being open and honest about how and what personal information we process. We do this so that individuals whose data we process and our customers can make informed choices about how we process their data.

2. **Accountability, lawfulness and fairness are key:** We are accountable for how we, our partners and service providers use data. As an organization, we must make sure we follow considerate, fair and lawful privacy practices and data usage.

3. **Collect and retain only what we need:** We'll only collect data that we need for a specific purpose. We use it and retain it only for that purpose, and securely dispose of that data after we no longer need it.

4. **Design for privacy:** We engineer security and privacy into our ideas and products, and in doing so factor security and privacy into everything we do. After all, privacy is our business.

5. **Security for privacy:** We maintain a world-class security program that includes robust safeguards to protect data we process from loss, misuse, unauthorized access, disclosure, alteration and destruction.

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