

# EXPEL 24x7 FOR ENDGAME

## Managed Endpoint Detection Response

Endgame's unified endpoint protection managed by Expel® provides advanced managed detection and response. The transparent managed security solution provides 24x7 detection, response, and resilience that makes security measurable. Expel analysts monitor your environment around the clock using Endgame's comprehensive coverage across the MITRE ATT&CK™ matrix to stop threats and minimize damage and loss.

### FEATURES

#### 24x7 Detection and Response

Endgame's broadest detection combined with Expel analysts' investigation capabilities identifies suspicious attacker techniques and tactics and minimizes damage and loss.

#### Proactive Threat Hunting

Expel analysts powered by Endgame's endpoint telemetry data proactively hunt for malicious activity in your environment.

#### Transparent Investigations

The Expel Workbench™ allows you to watch investigations as they unfold. You see what happened, how Expel analysts detected it and get detailed recommendations on how to resolve them.

#### Resilience Recommendations

Get recommendations based on your environment and past trends, so you can fix the root cause of recurring events or even prevent them from happening in the first place.

#### Performance Metrics

Dashboards measure performance over time showing progress and allowing you to hold us accountable.

### BENEFITS

#### Get answers...not alerts

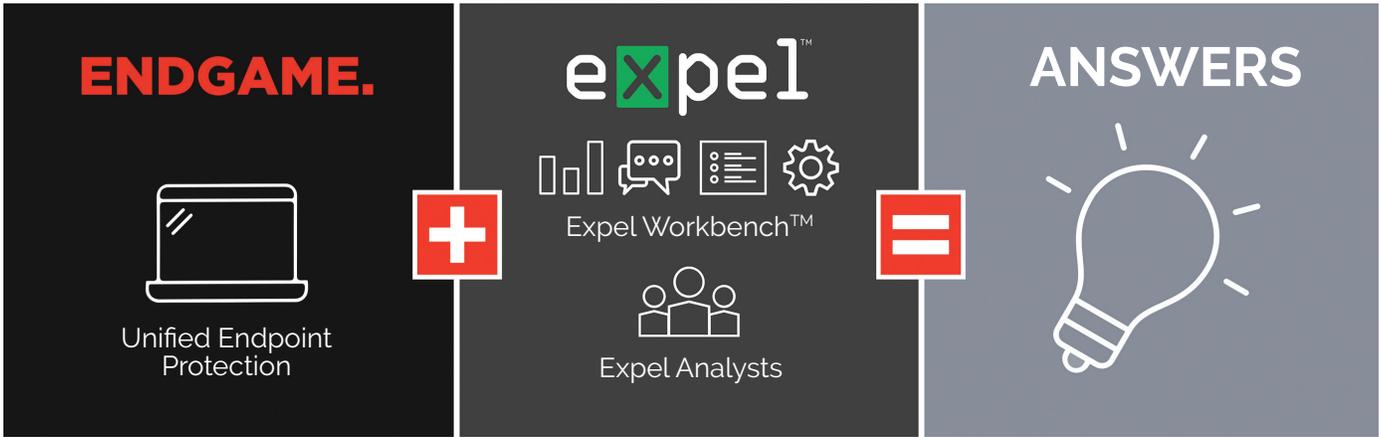
Expel augments your security team by surfacing the alerts that matter most and clearly explaining what you should do about them.

#### Improve your resilience, without alerts

Learn the root cause of events so you can fix them or even prevent them from happening in the first place.

#### Make your existing products work harder

Discover incidents your products alert on but which get lost in the white noise because there aren't enough people who know how to analyze or respond to them.



## SERVICE COMPONENTS

### Expel 24x7 for Endgame

With Endgame's proven protection in place, Expel analysts monitor your environment 24x7, triage Endgame alerts, provide remediation guidance, and give you resilience recommendations – written in plain English. Customers share the same interface as Expel analysts so there's never any doubt about what Expel is doing on your behalf. You can watch Expel analysts investigate, observe their methods, see what they've discovered and if they want, take the wheel as soon as Expel identifies a critical remediation step.

### Expel Hunting for Endgame

Expel analysts augment automated preventions by using Endgame's hunt capabilities to identify behavior that adversaries may have tried to disguise as "normal." Expel digs into endpoint activity to uncover new threats by looking for attacker methodologies that only a human can see. Customers are notified when hunts reveal suspicious activities. Each finding is accompanied by remediation guidance and resilience recommendations.

## SERVICE OFFERING

	EXPEL HUNTING FOR ENDGAME	EXPEL 24X7 FOR ENDGAME	EXPEL 24X7 WITH HUNTING
Customer Engagement Manager	✓	✓	✓
Access to Expel Workbench™	✓	✓	✓
Threat Hunting by Expel Analysts	✓	✓	✓
24x7 Monitoring		✓	✓
Triage of Endgame Alerts Performed by Expel Analysts		✓	✓
Incident Investigation and Notification	For hunting-related incidents	✓	✓
Remediation Guidance	For hunting-related incidents	✓	✓
Resilience Recommendations	For hunting-related incidents	✓	✓
Access to Performance Metrics and Dashboards	For hunting-related activities	✓	✓
Triage of Alerts from All Expel-supported Tech Performed by Expel Analysts			✓
Hours Service is Provided	24x7	24x7	24x7